

## **Refund, Return Policy for Online Payment Gateway- ICICI Bank (Cash free)**

### **Refund**

Due to sensitive nature of services provided by IPC, Ghaziabad NO REFUND policy will be followed. However, replacement of defective product will be considered on request made by the customer.

### **Return**

Product must be returned for replacement only to IPC, Ghaziabad within 30 days from the date it has been delivered to the customer. Product must be returned with all tags attached in its original condition along with all packing material, courier receipt, invoice & other papers.

### **Cancellation Policy**

An order can be canceled before payment. Once the order is processed with payment no cancellation request will be entertained. However, replacement is possible for all orders. IPC has the sole discretion of cancellation of orders.

### **Shipping & Delivery Policies**

Indian Pharmacopoeia Commission (IPC) ships its products to almost all parts of India and abroad through its distribution channel. Orders placed will be processed within 1-2Days and will be shipped only after payment confirmation. We ship on all days except Saturday, Sunday and National Holidays.

### **Contact Us: -**

Indian Pharmacopoeia Commission

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